



GENERAL ERROR HANDLING DOCUMENT.

*This Document is Very Useful during the Practice
for troubleshooting General Errors which occurs.*

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GENERAL ERRORS

1. While Creating the Customer if we get the Error: **"Sales Area is not defined for Customer"**

- A) **SPRO → Sales & Distribution → Master Data
Define common distribution channels [VOR1]**
- B) **SPRO → Sales & Distribution → Master Data
Define common divisions [VOR2]**

Select your Sales Organization & Distribution Channel and assign the Reference Dist. channel for customer and material masters.

Also Go to:

**SPRO → Sales & Distribution → Sales → Sales Documents
Sales Document Header → Assign Sales Area to Sales Doc Types**

(a) Combine Sales Organizations: -

Change View "Sales Organizations - Assign Order Type": Overview

SOrg.	Name	Ref. SOrg	Name
1000	Germany Frankfurt	1000	Germany Frankfurt
1020	Germany Berlin	1000	Germany Frankfurt

Select your Sales Organization & assign the same in Ref Sales Organization.

(b) Combine Distribution Channels: -

Change View "DistribCh by SalesOrg - Assign Order Type": Overview

SOrg.	DChl	Name	RefDistCh.	Name
1000	10	Direct Marketing	10	Direct Marketing
1000	11	Solution offering	11	Direct Marketing

Select your S.org & Dist Channel & assign the same in Ref Dist Channel.

(c) Combine Divisions: -

SOrg.	Div	Name	RefDivDoc	Name
1000	00	Cross-division	00	Cross-division
1000	01	Pumps	01	Pumps
1000	02	Motorcycles	01	Pumps

Select your So.org / Division & assign the same in Ref Division Doc.

2. While Creating the Material if we get the Error "Company Code Does Not Exists" or "Not Fully Maintained"

SPRO → Logistics General → Material Master → Basic Settings → Maintain Company Code for Material Management. [OMSY]

Select Your Company code and maintain the values as shown in the Screenshot. (Mention the **Current Year & Period**). Check the field **ABp**.

CoCd	Company Name	Year	Pe	FYr	MP	FYr	LM	ABp	DBp
0001	SAP A.G.	2015	6	2015	5	2014	12	<input checked="" type="checkbox"/>	<input type="checkbox"/>

3. While Creating the Sales Order if we get the Error "Order Type is not defined for Sales Area"

SPRO → Sales & Distribution → Sales → Sales documents → Sales Documents Header → Assign sales area to sales document types → Assign sales order types permitted for sales areas [OVAZ]

Ref.S	Name	RefD	Name	Div	Name	SaTy	Descriptio
1000	VKS Sales Orgn	01	Distribtn Channel 01	01	Product Division 01	OR	Standard

4. While Creating the Sales Order if we get the Error "No Pricing Procedure could be Determined"

SPRO → Sales & Distribution → Basic Functions → Pricing → Pricing Control → Define and Assign Pricing Procedures → Define Pricing Procedure Determination [OVKK]

Assigning the Pricing Procedure **RVAA01** in the Combination of Sales Area, Doc Pricing Procedure (A) & Cust. Pricing Procedure (1) as per the screenshot.

SOrg.	DChl	Dv	DoPr	CuPP	Pricing procedure	CType	Condition type
1000	10	00	A	1	Standard Price	PR00	Price

5. Maintaining the Fiscal Year Variant to Com. Code: [OB37]

SPRO → Financial Accounting → Financial Accounting Global Settings → Fiscal Year → Assign Company Code to a Fiscal Year Variant.

Select the Required Co. Code & Specify the Fiscal Year Variant as **K4**.

CoCd	Company Name	Fiscal Year Variant	Description
0001	SAP A.G.	K4	Calendar year, 4 spec. periods
1000	Oakley Inc	K4	Calendar year, 4 spec. periods

6. If we get the Error "No Business Area Can be Determined"

- A) **SPRO → Sales & Distribution → Basic Functions → Acct Assignment & Costing → Business Area Account Assignment → Define Rules by S. Area. Select the S. Area & Specify the Rule: 001**

SOrg.	DChl	Dv	Name	Rule
1000	10	01	Product Division 01	1

- B) **Assign Business Area to Plant & Division. (Path as above)**

Plnt	Dv	Name	BusA	Description
1000	01	Product Division 01	0001	AG Business Area
1000	11	sk men	0001	AG Business Area

7. Maintaining Chart of Accounts for Company Code: [OB62]

Select the Required Company Code & Specify Chart of Accounts as INT.

CoCd	Company Name	City	Chrt/Accts	Cty ch/act
0001	SAP A.G.	Waldorf	INT	CANA


8. Assign Com. Code to Posting Period (Field status) Variants: - [OBBP]

Select the Required Company Code & Specify the Variant as 1000.

CoCd	Company Name	City	Variant
0001	SAP A.G.	Waldorf	1000

9. If we get the error "The data is locked by user XXXXXXXX and can be Displayed only" OR How to Unlock the Data? - T. Code: SM12

Enter the Clint (800) & the user name (which is licked by) & click on

System will display all the locked entries, Select All & Delete. 
The locked data will be unlocked.

Lock Entry List

Client	User name	Time.....	Lock mode	Table	Lock Argument
800	ECCUSER1	21:43:32	E	RSTABLE	TVAK 800#####
800	ECCUSER1	21:43:32	E	RSTABLE	TVAKT 800#####
800	ECCUSER1	21:44:21	E	RSTABLE	T683 800AV #####
800	ECCUSER1	21:44:21	E	RSTABLE	T683S 800AV #####

Note: - SM04 - To close the locked sessions for the other users.